

“EVERYTHING RETAIL”

In a 1-day introductory workshop!

New to retail? Want to work in retail?
Want to brush up on your skills?
Regular courses in your area

Covering:

- Roles & Responsibilities
- OH&S
- Presentation
- Attitude
- Time Management
- Selling skills
- Customer skills

\$330
(incl GST)

*Includes course material,
lunch, refreshments*

This introductory course to retail is a ‘must’ for any first-time employees or small business owners.

Let us help take the mystery out of dealing with the public in this competitive industry.

Discounts available for multiple participants from the same business.

Phone Derek or Carolyn for further information on this informative 1-day course. Bookings now being taken for early 2007.

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